

## **JPRA Frequently Asked Questions**

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## **Computer Based Training (CBT)**

### **What CBT is available for personnel recovery?**

The following CBT courses are available via the Joint Knowledge Online (JKO) NIPRNet website <https://jkodirect.jten.mil> and/or SIPRNet website <http://jko.jten.smil.mil/>.

- PR 102 - Fundamentals of Personnel Recovery (Course: J30P-US018)
- PR 106 - Joint Personnel Reintegration Team Fundamentals (Course: J30P-US1233)
- SERE 100.1 for Military (Course: J3TA-US022)
- SERE 100.1 for DoD Civilians and Contractors (Course: JT3A-US1282)

Other Services may offer service unique CBTs. Please contact the respective Service PR OPR for further information.

### **Which Combatant Commands (CCMDs) have High Risk of Isolation (HRI) or Medium Risk of Isolation (MRI) briefings available on-line or in development?**

CENTCOM is available via the JKO SIPRNet website at <http://intelshare.intelink.sgov.gov/sites/jko>.

- Moderate Risk of Isolation (MRI) Theater Preparation Brief (Course: CEN-2012-001-USCENTCOM)
- High Risk of Isolation (HRI) Country Specific Brief (Courses CEN-USO 1 O through CEN-US017)

PACOM should be available on JKO soon.

AFRICOM is scheduled for FY 15 development; anticipated delivery is 1 Oct 2015.

HRI Training is classified and only available on the JKO SIPRNet website.

### **I am required to complete SERE 100.1 prior to my deployment. Where do I find the course and what is the military course number? What is the civilian course number? Can I obtain SERE 100.1 on a disk for use on a stand-alone computer?**

SERE 100.1 is available on the JKO NIPRNet website <https://jkodirect.jten.mil> or the SIPRNet website <http://intelshare.intelink.sgov.gov/sites/jko>.

SERE 100.1 is listed under two course numbers:

- J3TA-US022 is for military members
- J3TA-US1282 is for DoD civilians and contractors

Accessing the course requires a JKO account; registration is available through their websites.  
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The Joint Knowledge Development and Distribution Center (JKDDC) can provide a stand-alone CD version of the course. JPRA and JKDDC have worked with the Defense Imagery Management Operations Center, Tobyhanna, PA ([www.defenseimagery.mil](http://www.defenseimagery.mil), Customer Service: DSN 795-9872) to make it available as a stand-alone CD version that will not require an external connection to the Internet.

**I am deploying to the USCENTCOM AOR and need to do HRI training. How do I access it on NIPRNet?**

HRI Training is classified and only available on the JKO SIPRNet website:

<http://intelshare.intelink.sgov.gov/sites/jko>.

**Are Medium Risk of Isolation (MRI) briefings available for non-US audiences? If so, where can I find them?**

No. MRI briefings are limited to U.S. personnel and are for official use only (FOUO).

## **GUIDANCE**

### **What is the Isolated Personnel Report (ISOPREP) guidance for official travel outside of the United States?**

The basic requirement is that DOD and DOD-sponsored travelers will have a digital ISOPREP submitted prior to entry into the AOR. Further requirements, set by the respective CCMD, can be found in the Foreign Clearance Guide (NIPR: <https://www.fcg.pentagon.mil>; SIPR: <https://www.fcg.pentagon.smil.mil>).

### **Where can I find information on theater entry requirements (TER) for the country I am going to?**

Refer to Section III, Personnel Entry Requirements for Official Travel, in the respective country in the Foreign Clearance Guide (<https://www.fcg.pentagon.smil.mil>). Also refer to the CCMD's Anti-Terrorism OPORD, the CCMD's Personnel Recovery Procedures regulation, and the CCMD's TER Fragmentary Order (FRAGO).

### **What is a JPRC?**

JPRC stands for Joint Personnel Recovery Center. The JPRC is the primary joint force organization responsible for planning and coordinating personnel recovery for military operations within the assigned operational area. The JPRC should be established in the earliest stages of operational planning, or designate a supported commander for PR or joint task force (JTF), to ensure integration with other command and control and intelligence, surveillance and reconnaissance entities. For more information see Joint Publication 3-50.

### **What is a PRCC?**

PRCC stands for Personnel Recovery Coordination Cell. The PRCC is the primary joint force component organization responsible for coordinating and controlling component personnel recovery missions. Component commanders establish a PRCC to coordinate all component PR activities with the JPRC and other component PRCCs. The PRCC should be collocated in the operations center or, at a minimum, where it can obtain and maintain the best situational awareness of isolating events and the environment. PRCCs function at the operational level of command and can be found in different places according to service doctrine. For more information see Joint Publication 3-50.

### **How do we get PR SPINS for the AOR we are deploying to?**

For ongoing contingency operations, contact the contingency's JPRC. Otherwise, consult the website for the CCMD's Personnel Recovery OPR and/or standing JPRC for further guidance.

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## **CONTACT INFORMATION**

### **I have a problem with my ISOPREP, how can I contact the PRMS help desk?**

The PRMS Operations Support Center (OSC) is staffed M-F, 0500-2100 EST, excluding holidays. Personnel are on call at all other times for system emergencies. Note: there may be a delay in response time after hours. The following is the PRMS OST contract information:

SIPRNet Email: [prmsmail@dia.smil.mil](mailto:prmsmail@dia.smil.mil)

DSN: 312-273-3701

COMM: 586-239-3701

FAX: 586-239-3715

PAGER: 800-204-0291

For after-hours PRMS outages and JPRC support ONLY: 801-388-2862

## **TRAINING**

### **Where can I find information on SERE/PR training requirements?**

Services and CCMDs define PR training requirements, including SERE. Refer to the Foreign Clearance Guide or contact your Service PR OPR for specific training requirements.

### **I lost my JPRA training certificate. How do I get a replacement?**

PRETC: Contact the PRETC Registrar at 703-664-5200/DSN 654-5200 or email [pretcregistrar@jpra.mil](mailto:pretcregistrar@jpra.mil) for assistance.

PRA: Copies of lost SERE training certificates can be requested by contacting the PRA POC on SIPRNet at [ALLJPRAPRARP@JPRA.smil.mil](mailto:ALLJPRAPRARP@JPRA.smil.mil).

### **How can I schedule a JPRA mobile training team (MTT) in support of an upcoming deployment?**

PRETC: Requests for Joint PR Training/MTTs must be routed through appropriate chain of command to the Service/CCMD PR OPR for formal endorsement and validation to JPRA. Ensure you coordinate with PRETC prior to formal request in order to ensure availability of training dates, as well as proper scope of education and training needs. The JPRA/PRETC Instruction Branch POC can be contacted via the Registrar at 703-664-520 /DSN 654-5200 or email: [pretcregistrar@jpra.mil](mailto:pretcregistrar@jpra.mil).

PRA: Emerging or out-of-cycle training requests for MIT support must contain adequate specificity to enable JPRA to assess operational needs against previously scheduled training activities. MTT requests must go through your Service or CCMD offices. For additional instructions on the training request process refer to the current Annual JPRA Scheduling Message. You can obtain a copy of the message by requesting via "Ask JPRA" on the JPRA SIPRNet Public Portal: <https://public.jpra.smil.mil/SitePages/Home.aspx>.

### **How do I schedule training at the Personnel Recovery Education and Training Center (PRETC)?**

To register, go to the NIPRNet link: <https://pretcregistration.jpra.mil/SORS/>. If additional assistance is needed, you can contact the registrar at 703-664-5200 /DSN 654-5200 or email: [pretcregistrar@jpra.mil](mailto:pretcregistrar@jpra.mil). Note: SOCOM students need to go through their component training managers in order to schedule training.

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### **How do I schedule training at the Personnel Recovery Academy (PRA)?**

The primary method to support routine training requirements is initiated through the Annual Requirements Data Call process. This process initiates the annual call for Personnel Recovery education and training support requirements for the Services, CCMDs, and DoD agencies. The requirement submissions contribute to Joint Staff development of a schedule meeting as many requirements as resources permit. Resident training schedules can be found in the annual JPRA PR Education and Training Requirements Allocations and Training Schedules message. You can obtain a copy of the message by requesting via "Ask JPRA" on the JPRA SIPRNet Public Portal: <https://public.jptra.smil.mil/SitePages/Home.aspx>.

### **How can I schedule senior leader SERE training?**

Specialized SERE training for senior leaders is considered an out-of-cycle training request. Contact your Service, USSOCOM, and CCMD PR POCs for coordination. Also, JPRA can assist customers via "Ask JPRA" on the JPRA SIPRNet Public Portal: <https://public.jptra.smil.mil/SitePages/Home.aspx>.

### **How can I get a copy of the PRA training schedule?**

Interested customers can obtain the annual JPRA PR Education Training Requirements Allocations Training Schedules message by requesting via "Ask JPRA" on the JPRA SIPRNet public portal: <https://public.jptra.smil.mil/SitePages/Home.aspx>.

### **How can I get a copy of the PRETC in-residence training schedule and course catalog?**

To access the PRETC training schedule/course catalog on NIPRNet, go to [https://public.jptra.mil/PRETC\\_Products/default.aspx](https://public.jptra.mil/PRETC_Products/default.aspx)

To access the PRETC training schedule/course catalog on SIPRNet, go to [https://public.jptra.smil.mil/EducationTraining/\(U\)%202015%20PRETC%20catalog.pdf](https://public.jptra.smil.mil/EducationTraining/(U)%202015%20PRETC%20catalog.pdf)

### **How do I acquire a copy of the Specialized SERE Training Course Catalog?**

JPRA does not produce a course catalog for Specialized SERE training which is highly adaptable, tailored, and capability based to meet customer specific requirements not available in Service or CCMD programs. Adaptable and flexible training methodology supports unique Joint and Interagency requirements, special security needs, mission profiles, operating environments, and personal learning styles. The PRA assists its customers in defining their training requirements to build individualized courses that achieve desired graduate proficiency levels.

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**Can students be registered and cleared for PRA courses with their Electronic Data Interchange Personnel Identifier (EDIPI) number on their CAC instead of their Social Security number?**

Yes; however, along with the EDIPI number the member's full name and birthdate is required to verify clearances in JPAS. PRA still requires SSNs for student enrollment.

**Are the JPRA provided Specialized SERE training courses SERE Level C equivalent?**

No. JPRA Specialized SERE training does not meet Level C SERE training requirements and cannot be used as a substitute for Level C SERE training.

## **ISOPREPs**

**I have been assigned as the PRMS manager for my command. How do I get training for that?**

Computer Based Training is located on the PRMS homepage on the SIPRNET at <https://prmsglobal.prms.af.smil.mil/cbt/demo/index.html>.

**I am told I need to fill out an ISOPREP. Where do I go to fill out my ISOPREP?**

Your command will direct you to the appropriate medium to complete your ISOPREP.

For SIPRNet: Non-SOF and SOF personnel are required to obtain a PRMS account and enter data to complete an ISOPREP via the following web addresses.

Non-SOF personnel: <https://prmsglobal.prms.af.smil.mil>

SOF Personnel: <https://prmsglobal.prms.af.smil.mil/prmssof>.

An ISOPREP template (Acrobat 7.0 or up) form can be downloaded and filled out manually at this URL: <https://prmsglobal.prms.af.smil.mil/prmsconv/Login/ISOPREP215.PDF>.

For NIPRNet: A DoD Common Access Card (CAC) is required. All personnel must access the PRO-File application and enter data used to build an ISOPREP without the necessity of a SIPRNet PRMS account via the following web address on the .mil domain only: <https://prmsglobal.prms.af.mil/prmsconv/Profile/Survey/start.aspx> Keep in mind, this is a one-way transmission and cannot be retrieved for future updates.

An ISOPREP template (Acrobat 7.0 or up) form can be downloaded and filled out manually at this URL: <http://www.dtic.mil/whs/directives/forms/eforms/dd1833t.pdf>

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## **Library and Archives**

### **How do I request archival documents?**

Contact the Librarian, on NIPRNet at [AllJIL-Library@jpra.mil](mailto:AllJIL-Library@jpra.mil) or on SIPRNet at [AllJPRAJIL-Library@jpra.smil.mil](mailto:AllJPRAJIL-Library@jpra.smil.mil) with your request. Please ensure you provide a search criteria to include but not limited to a subject (e.g., SEA evaders or Gulf War POWs), a document type (e.g. debriefings or AARs), or a personal name. Accuracy of search results is dependent on the criteria provided. Contractors are required to courtesy copy their military or civilian supervisor in their requests.

### **Who can use the library?**

- Any JPRA employee may use the library.
- Visitors or DoD employees external to JPRA can request access by emailing the Librarian on NIPRNet at [AllJIL-Library@jpra.mil](mailto:AllJIL-Library@jpra.mil) or on SIPRNet at [AllJPRAJIL-Library@jpra.smil.mil](mailto:AllJPRAJIL-Library@jpra.smil.mil)

### **Can I visit the archives?**

No, the archives are closed to non-library and archives staff. It is a repository and is not open for general browsing or research. Furthermore, many materials are restricted, on a need to know basis and cannot be accessed without prior approval by library staff.

### **Can I do my own research in the archives?**

No, contact the Librarian, on NIPRNet at [AllJIL-Library@jpra.mil](mailto:AllJIL-Library@jpra.mil) or on SIPRNet at [AllJPRAJIL-Library@jpra.smil.mil](mailto:AllJPRAJIL-Library@jpra.smil.mil) to coordinate a request for research.

## **JPRA Products**

### **Can I access the SERE related products on the NIPRNet? If so, where?**

Personnel can access unclassified products on the JPRA NIPRNet website at <https://public.jptra.mil/default.aspx> with a government-issued CAC.

### **Where can I get a copy of the Isolated Personnel Guidance (IPG)?**

IPGs are available on the JPRA SIPRNet Public Portal under SERE Related Products at <https://public.jptra.smil.mil>.

### **Are the IPGs posted on the JPRA SIPRNet the most current available?**

Yes. JPRA posts IPGs to the JPRA SIPRNet Public Portal immediately upon approval by the JPRA Director. JPRA also archives rescinded copies of older IPGs.

### **How do I request an IPG for a specific country if there isn't one developed? How long does it take to produce an IPG?**

CCMDs submit annual requirements to JPRA to develop IPGs. If a unit requires an IPG to support a contingency requirement or other mission, units can submit an out-of-cycle request through their CCMD to JPRA identifying their need. JPRA will prioritize annual requirements and establish a timeline to produce required IPGs. JPRA produces IPGs for out-of-cycle requirements on a case-by-case basis.

### **How do I get SERE training reference products?**

JPRA SERE related training products are available on the JPRA SIPRNet Public Portal at <https://public.jptra.smil.mil>. These include SERE Training Instructor Reference Products, SERE Debriefing Analysis Products, Oral History Interviews, and Isolated Personnel Cased Based Studies.

### **How can I search all the SERE training products to find the example I need?**

On the JPRA SIPRNet Public Portal, <https://public.jptra.smil.mil>, is a catalog of SERE Training Examples. This is a user-customizable SharePoint list cataloging and detailing finalized JPRA SERE training support products. It currently includes over 4,000 cataloged items, providing a summary of SERE concepts contained in each, as well as a direct link to the document for quick retrieval. The opening page explains how you can customize your search.

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**How can I get a copy of an oral history interview or other video segments found in other SERE training products for use in my training program?**

Send your specific request to "Ask JPRA" off the Welcome to JPRA page at <https://public.jptra.smil.mil>. "Ask JPRA" will route that request to the office responsible for those products. The action officer will communicate with you and assist in getting those requested video segments to you.

## **BLOOD CHITS**

### **How do I get blood chits for my unit?**

You receive blood chits (BCs) from the appropriate CCMD BC Program Manager. A listing of program managers can be found:

SIPRNet: [https://public.jpva.smil.mil/related\\_products/BloodChits/default.aspx](https://public.jpva.smil.mil/related_products/BloodChits/default.aspx)

NIPRNet: [https://public.jpva.mil/Related\\_Products/BloodChits/default.aspx](https://public.jpva.mil/Related_Products/BloodChits/default.aspx).

### **How many blood chits should I order?**

For aviation units, a good rule of thumb is one (1) BC per aircrew seat per assigned aircraft (including aircraft off station). For example: if you have 10 F-16s with 15 pilots, you need a minimum of 10 BCs. Always plan for 100% aircraft generation. For ground units, order enough for all that may be put at risk of isolation.

### **How do I report a missing blood chit?**

To report a missing BC, create a memorandum for record (MFR) with the following information:

- Name, rank, and SSN of the individual who lost the BC
- Date BC was lost
- BC series and serial number
- A determination or reason for the loss
- Corrective measures taken to preclude a repeat occurrence
- Signature of the commanding officer

Forward the MFR to the office that issued your unit the BC and to the DoD BC Program Manager on SIPRNet at [ALLJPRAJ3-EA@jpva.smil.mil](mailto:ALLJPRAJ3-EA@jpva.smil.mil) or NIPRNet at [ALLJPRAJ3EA@jpva.mil](mailto:ALLJPRAJ3EA@jpva.mil) .

### **Can I keep my blood chit?**

No. BCs are only temporarily issued to the individual for the duration of the mission or for the duration of their assignment to the unit. They are not war souvenirs.

### **I found some blood chits in a safe, what should I do with them?**

If the unit still requires BCs, then inventory the BCs and forward a copy of that inventory to the appropriate CCMD BC Program Manager.

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If the unit no longer has a mission requirement to maintain BCs, then contact the CCMD BC Program manager for further instructions. You can find your CCMD BC Program manager at the following links:

SIPRNet: <https://public.ipra.smil.mil/relatedproducts/BloodChits/default.aspx>

NIPRNet: [https://public.jptra.mil/Related\\_Products/BloodChits/default.aspx](https://public.jptra.mil/Related_Products/BloodChits/default.aspx)

### **What is the turnaround time after I order blood chits?**

If the item is in stock, the blood chits are shipped within 24 hours. Transmission times are dependent on the geographical location and speed of the mail delivery service. If the items are out of stock, it will take several weeks to get a specific BC reprinted. Most BCs have a suitable substitute. Contact the "Ask JPRA" on the JPRA welcome page for further information.

### **What does the unit do with blood chits after redeployment?**

It is highly encouraged that all units, whose mission would require BCs, maintain a permanent unit stock of BCs. It is difficult to quickly deliver BCs to forward deployed units or units afloat. Units/individuals should have their BCs prior to deployment. Units should be prepared for short-notice deployments.

### **Where can I find blood chit program guidance?**

BC guidance can be found in CJCSM 3290.01, The DoD Blood Chit Program. The CJCSM is only available on SIPRNet at:

<https://intelshare.intelink.sgov.gov/sites/jointstaff/SJS/IMD/Directives/Shared%20Documents/CJCSM%203290.OJ.pdf> See also Joint Publication 3-50.

## **Evasion Charts (EVCs)**

### **How do I get EVCs?**

EVCs are ordered through the Defense Logistics Agency (DLA). For further information, refer to any monthly DLA newsletter at <http://www.aviation.dla.mil/rmf/newsletter.htm>.

### **Are there urban EVCs?**

No. The detail required to effectively navigate the streets of a foreign city makes the current EVC format impractical for urban use. A commercial city map or tourist map would be much more inconspicuous and usable.

### **The area I am going to does not have an EVC. What do I do?**

EVC coverage is based upon Service or CCMD geospatial information and services (GI&S) requirements. A GI&S requirement must be established for the National Geospatial-Intelligence Agency (NGA) to produce an EVC.

### **Do you have training area EVCs?**

Yes. Training EVCs are available for select areas in the United States.

### **How do I get a training EVC produced?**

The same way that an operational EVC is produced, except this time, the Service is the requester vice the CCMD.

### **How long does it take to make an EVC?**

Approximately two months under normal production. The main variable is the availability of use source (map/imagery) data. If it is determined to be a crisis necessity, production will speed up.

### **How do I dispose of outdated EVCs?**

EVCs are limited distribution (LIMDIS); therefore, they are handled the same as FOUO documents. EVCs are printed on Tyvek and CANNOT be put in a shredder. Burn them if your unit location has the facilities or cut them up to where they are no longer viable.

### **Are EVCs available in a digital format?**

Yes. They are located on NGA's print-on-demand SIPRNet website at [http://www.geoint.nga.smil.mil/products/print\\_on\\_demand/index.php](http://www.geoint.nga.smil.mil/products/print_on_demand/index.php)

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**Do you have a catalog of all your EVCs?**

Yes. A searchable database is available on our NIPRNet EVC page at [https://public.jpva.mil/Related\\_Products/EvasionCharts/default.aspx](https://public.jpva.mil/Related_Products/EvasionCharts/default.aspx). A Google Earth® Keyhole Markup Language (KML) overlay is available in the JPVA KML Library located on the SIPRNet at <https://public.jpva.smil.mil/geo/grail/kml.aspx>.

**Are EVCs releasable to our Allies?**

Yes. NGA maintains mapping exchange agreements and sales with many foreign countries and is the release authority for EVCs. DLA is tasked to distribute the documents. You can access DLA's NIPRNet website for more information at <http://www.aviation.dla.mil/rmf/programs.htm>.

## **Pointee-Talkees (PTs)**

### **Can I order pointee-talkees?**

No. PTs are available for downloading and printing.

SIPRNet: [https://public.jpva.smil.mil/related\\_products/Pointee-talkees/SitePages/Home.aspx](https://public.jpva.smil.mil/related_products/Pointee-talkees/SitePages/Home.aspx)

NIPRNet: [https://public.jpva.mil/Related\\_Products/Pointee-talkees/SitePages/Home.aspx](https://public.jpva.mil/Related_Products/Pointee-talkees/SitePages/Home.aspx)

### **What are pointee-talkees printed on?**

PTs can be printed on any medium your printer is capable of printing on.

## **Personnel Recovery Reference Product (PRRP)**

### **What is a Personnel Recovery Reference Product (PRRP)?**

The Personnel Recovery Reference Product (PRRP) is designed to facilitate deliberate planning for potential recovery operations. The purpose of the PRRP is to highlight intelligence issues and circumstances which should be considered during the development of personnel recovery plans, as well as to provide links and additional references to more detailed information. The PRRP should not be viewed as a single source for personnel recovery planning, but as a tool to be used to assist in the process. PRRPs exist for multiple countries in most AORs, and more are under development.

### **Where can I get a copy of the PRRP?**

PRRPs are available on the Personnel Recovery Reference Product (PRRP) page at:  
<https://public.jptra.smil.mil/intel/default.aspx>

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